

CCVS MEMBER GROUPS

4 Sight Vision Support - (GO) West Sussex - Action for Deafness - Active Sussex - African Diaspora Sussex - Age UK West Sussex
 Alzheimer's Society - West Sussex North - Art Shake - Aspire Sussex Ltd - Autism Parent Empower - Autism Support Crawley
 B&CE Charitable Trust - Beta Futures (50+ Skills Exchange club) - Bewbush Action Group - Bewbush Community Nursery CIC
 Bhakti Yoga Centre Crawley - Broadfield Community Centre - CAMEO (Come & Meet Each Other) CLUB - Carers Support West Sussex
 Central Africa's Rights & AIDS (CARA) Society - Central and South Sussex Citizen's Advice - Chagos Football Association
 Chagos Islanders Movement - Christ the Lord Church - Circle Club - Circles Network - Civil Service Pensioners Alliance - CPRE Sussex
 Crawley and Horsham Heart Support Group - Crawley and Sussex Laryngectomy Club - Crawley Arts Council - Crawley Audio News
 Crawley CAP Debt Centre - Crawley Campaign Against Racism - Crawley Community Transport - Crawley Community Youth Service
 Crawley District Scout Council - Crawley Ethnic Minorities Partnership - Crawley Festival - Crawley Hockey Club - Crawley Museum
 Crawley Interfaith Network - Crawley Neighbourhood Watch - Crawley Open House - Crawley Run Crew - Crawley Sea Cadets
 Crawley Senior Muslim Forum - Crawley Signal Box Preservation Society - Crawley Sostar Youth - Crawley Town Community Foundation
 Crawley U3A - Crawley United Reformed Church - Crawley Women United - Crawley Youth and Community Centre - Creative Future
 Crossroads Care South Central - Diverse Crawley - DreamCatcher Productions - Eastern Stream Association - EKTA
 Elim Church Crawley - Emerging Futures - Family Support Work - Flamingoes Swimming Club
 Friends of Burley's Wood - Friends of Goffs Park - Furnistore - Gatwick Detainees Welfare Group - Girlguiding Crawley
 Giving Back Crawley - Golden Lion Children's Trust - Gossops Community Forum - Grattons Indoor Bowls Club - Gravity
 Gurjar Hindu Union - Headway West Sussex - Healthwatch West Sussex - Hearing Dogs for the Deaf - Heatherley Cheshire
 Henfield Social Enterprise CIC - Holistic Harmony CIC - Home-Start CHAMS - Horsham Child Contact Centre
 Horsham & Crawley Counselling Group - Ifield Park Care Home Limited - Ifield Tennis Club - Kasin Education Foundation Trust
 Kashmiri Women Welfare Association - League of Friends Crawley Hospital - Lifecentre - Lithuanian Community GINTARAS - L.E.A.P.
 Local Help Crawley - LPK Learning CIC - Maidenbower Pre-School Playgroup - Mary How Trust for Cancer Prevention
 Midhurst Youth Trust - Milton Mount Community Choir - Mind in Brighton and Hove - Missing People
 Montefiore Institute Management Committee - Nature Nurture Sussex - New Life Africa International UK - NSPCC
 Openfields Disabled & Carers Club - Outset Youth Action - Over 50 Skill Swap Club - Over The Wall Children's Charity
 Parish of Worth, Pound Hill and Maidenbower - Phoenix Choir of Crawley - Polish Saturday School - Pregnancy Matters
 Rainbow Pre-school - Rape Crisis Surrey and Sussex - Ready Steady Grow Pre-school
 Redeemed Christian Church of God Courage Centre - Reigate Stepping Stones - Relate North & South West Sussex - Rivers for Women
 Rivers LPC - Rivers Resource SPACE for Women - Royal Voluntary Service - RSPCA Sussex North Branch - SAATHI Granny Respite Club
 Sage Counselling - Safe Haven for Donkeys - Samaritans of Horsham and Crawley - SASH Charity - Seeds of Change
 Shaw Trust - Shelter - Sikh Community Centre Crawley - Single Parents Support C.I.C - Siri Guru Singh Sabha
 Southdown Housing Association - Special Families East Grinstead - Springboard Project - Streetlight UK - Street360
 St Catherine's Hospice - St Margaret's Church - St Peters House Project - St Vincent's (SVP) Community Shop - Sussex Arts Academy
 Sussex Association for Spina Bifida and Hydrocephalus - Sussex Children and Families of Prisoners
 Sussex Ehlers-Danlos Syndromes Group - Sussex Nightstop - Sussex Oakleaf - Sussex Weald Oddfellows - TAG - Talk Broadfield
 Tamil Learning Centre, Crawley - Ten Little Toes Baby Bank - The As You Are Centre - The Brigitte Trust - The Capital Project Trust
 The Crawley Community Shop Limited - The Forget me not Club (Crawley) - The Future Foundation
 The League of Friends of Crawley Hospitals - The Lighthouse Project Crawley - The Olive Tree - The Posh Club (Duckie)
 The Probus Club of Crawley Forest - The Works - Three Bridges Cricket Club - Three Bridges Forum - Tilgate Community Forum
 Treasure Island GB CIC - TS Glorious Nautical Training Corps - Uganda Crawley Community Association - Walking for Wellbeing
 West Green Community Forum - West Green WI - West Sussex Mediation Service - West Sussex Music Trust
 West Sussex & Surrey Angling Academy - Worthing Churches Homeless Projects - YMCA DLG Crawley Foyer - YMCA East Surrey
 Young at Heart Over 60 Club - Young Enterprise West Sussex

Friends of CCVS

Adur and Worthing Councils - Crawley Borough Council - Home Instead Senior Care - Horsham District Council
 Springfit Academy - Star cars-wheelchair accessible taxi service - West Sussex County Council

**If you would like more details on how CCVS
 can best support your voluntary organisation
 contact us to find out more**

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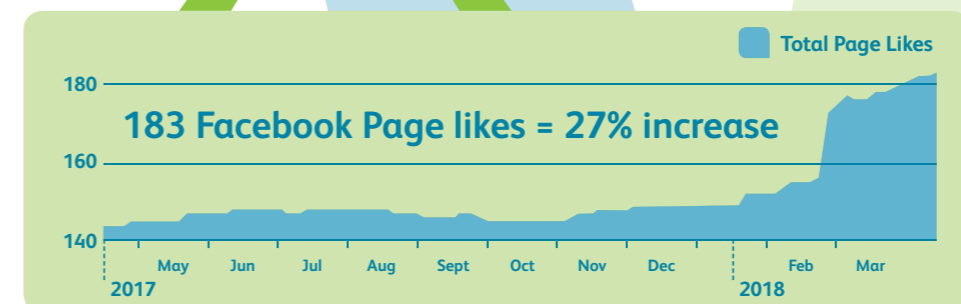
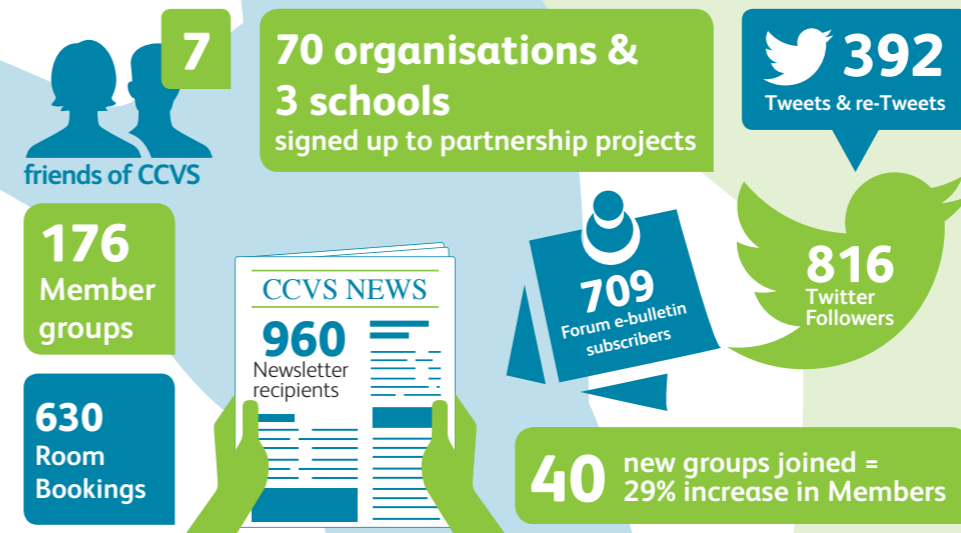
**Crawley Community
 & Voluntary Service**



2018 Annual Review

■ Snapshots from the CCVS Report and Accounts 2017/2018
Helping you make a difference

The Year in Numbers:



CCVS Priorities

Priority 1:
 Enable the emergence of new voluntary sector organisations

Priority 2:
 Support the growth and development of established voluntary sector organisations

Priority 3:
 Promote and represent the voluntary sector within Crawley

Priority 4:
 Improve our own internal structure, systems and processes to enable us to continue to provide support to the sector



A word from our Chief Executive

It has been another exciting year for Crawley Community & Voluntary Service (CCVS) with existing projects expanding and new projects being developed in response to the needs of our Members.

Since joining CCVS in November 2017, I have been delighted to meet so many dedicated and innovative organisations who are working to improve the lives of people in Crawley and around the world. In particular, I've enjoyed attending our Forums and seeing first hand how organisations in Crawley can work together – for example, Members who distribute food creating a WhatsApp group so that no donations of food will ever be wasted.

CCVS also represents the Voluntary Sector on a number of outside committees including: CCG, Prevent Board, Regenerate Crawley, Safer Crawley Partnership and WS Wellbeing & Resilience Board.

CCVS has an exceptional team of staff who all do a wonderful job in a friendly

but very professional way. They are supported by our wonderful reception volunteers who gave us thousands of hours of support. We are also lucky to have a board of trustees who are engaged and enthusiastic and I would like to extend a special thank you to my predecessor Peter Mansfield-Clark, who stepped in as CEO when our previous Chief Executive went on maternity leave. However, it's not "goodbye" as Peter will be re-joining the CCVS Trustee Board and is continuing his role as Chair of the Crawley Housing & Homelessness Forum.

Thank you again to everyone for the warm welcome and I very much look forward to meeting more of the wonderful organisations in Crawley.


Susan Brumpton
Chief Executive

CCVS Forums

We have continued to bring the voluntary sector together through our quarterly forums:

- **Crawley Mental Health Forum**
- **Young Crawley Children & Families Forum**
- **Crawley Older Persons Forum**
- **Crawley Housing & Homelessness Forum**
- **Crawley Volunteer Management Forum**

In addition, the Community Safety Forum run in partnership with Crawley Borough Council, provides regular "Briefing Events" for front line workers across both statutory and voluntary sectors.



Advice

CCVS continues to receive high demand from local organisations for funding, governance and development support including our "Fit for Funding" tool, bi-weekly funding e-bulletin, drop-in surgeries, good practice guides and tailored one-to-one advice sessions. The CCVS Groups Advisor continues to encourage organisations to diversify their income base, increase financial resilience through effective written plans, and promote specific funding sources.

1:1 70 organisations received 1:1 advice

13 new groups supported

18 successful grant applications made by groups that had received CCVS support

£59,220 raised for members

Volunteer Crawley

The Engagement Officer promotes volunteering via Volunteer Advice Sessions throughout the month at: Crawley Library, Broadfield Library, Crawley Town Hall and Maidenbower Park Pavilion. One-to-one advice is available to people who have additional support needs or have special circumstances. Others, with more general enquiries, are encouraged to use online resources. There has also been continued support to local organisations to recruit volunteers by promoting opportunities on the new volunteering pages of our website and in the Crawley Observer.

Training

In 2017 CCVS offered training to members in Publicity - Pictures and Promotion and Social Media, Fire Marshalling, Volunteer Managers Surgery, Accounts Drop-in, Equality and Diversity Workshop, Food Safety, and Autism Training. However, following a review, it was decided to focus on Learning Lunches and Briefing Sessions on current topical subjects which have been more popular with members and local organisations than formal training courses. The first of the new style learning lunches was held on the topic of "Proving Your Impact" in spring 2018. In March 2018 we held our first "Meet the Funders Event" at the K2 Crawley, with presentations by the Big Lottery, Heritage Lottery, Sussex Community Foundation, and BBC Children in Need.



10 training sessions & learning lunches
52 participants

56 people from 49 organisations attended Meet the Funders event

"Really great all round event re: networking opportunities; meeting different funding organisations; thank you very much for a very informative and thought provoking day."

Partnerships Team

The Partnerships Team work on long term projects with our member organisations and statutory partners, and represent the local voluntary and community sector on a number of strategic partnerships

and working groups. This includes producing regular "state of the sector" reports based on feedback from Forum meetings and the annual survey of CCVS members. This year we produced a report

on Collaborative Working and a Special Report on Children & Families. The team also manages several partnership projects bringing together organisations bidding for funding to support local people.

Partnership Projects

Prescription Plus+

Prescription Plus aims to improve the health and wellbeing of local people by connecting them to community support and activities. The pilot was funded by Crawley Borough Council at Southgate Medical Group, Langley Corner Surgery, Leacroft Medical Practice and Gossops Green Medical Centre.

Using a menu of support and activities offered by CCVS members, the Prescription Plus Community Support Coordinator works out with the person what might help them to feel better and more in control of their own situation. The Coordinator not only refers patients to appropriate services, but accompanies them to the first session, introducing them to the person coordinating the particular service or activity.

4 Surgeries participating in Prescription Plus+ pilot project

Local Voluntary & Community Sector organisations on Prescription Plus Menu 40

512 Supported referrals
Engagement rate 60%

Prescription Plus
Community connections for a healthier me

"Personally for myself it was a lifeline to have contact with the outside world. On being put in touch with Prescription Plus through my surgery my life has had a big, massive change around."
65 year old patient, with limited mobility, mental health struggles and issues with finance

Young Crawley

The Young Crawley Family Credits Project completed its fourth year of delivery this year, continuing to link vulnerable families with local voluntary sector support. During this period 138 referrals were discussed at the Crawley Family Support Network Forum, or directly with IPEH key workers (Integrated Prevention and Earliest Help services - West Sussex), for a total of 277 individuals in 100 families. Referrals were made to Young Crawley Consortium members for specialist support (mental health / autism / young families / disability), specialist counselling or for focused youth activities.



277 individuals considered for Young Crawley Family Credits from 100 families

104 people attended Young Crawley event

105 Referrals made to participating Young Crawley organisations

Crawley Skills Swap

This new project for 2017/18 aims to increase understanding and join-up in Crawley by sharing skills, knowledge and experience between frontline organisations in Crawley. Organisations are invited to join the Skills Swap Network, both to offer their own unique knowledge and experience to others, and to access training and awareness-raising sessions for their own

staff and service users from other Network members. This is free for organisations to access, and works on a quid pro quo basis.

14 organisations participating in Crawley Skills Swap

CREW project

The CREW (Crawley Resilience and Emotional Wellbeing) Project is a new project around emotional wellbeing for children, young people and families from the Young Crawley Consortium. Throughout 2017/2018 this project has been developed by a range of local partners including schools, Crawley Borough



Council, West Sussex County Council, and a range of voluntary and community sector organisations. Through the project, local schools will be able to access a range of training for staff and volunteers, support for children, young people and families, and positive activities for children and young people provided by local organisations with the aim of improving mental health and emotional wellbeing.

Future Plans at CCVS

In 2018/2019 we will be focusing our efforts on rolling out the expansion of the Prescription Plus project which we believe has the potential to transform the lives of so many living in Crawley. This includes recruiting a new Prescription Plus Engagement Officer and a second Community Support Coordinator to cover four new surgeries in 2018/2019.

We will also be launching the CREW project pilot in six Crawley schools, and we will continue to develop the joint forum Skills Swap programme which aims to increase understanding and knowledge between organisations in Crawley.

Finally, our current strategic priorities were decided in 2013 as the basis of a plan

running till March 2019. Therefore we will be undertaking consultation with member groups and stakeholders to develop a new strategy from 2019 onwards to continue providing the best possible support to the voluntary and community sector in Crawley.